

Notification and Backup

1. Notify users that the system will be down at a scheduled time, and they should log out of the system before the start of the process.

Important

It is best to give at least 24-hour notice, as well as a reminder 15 minutes before the upgrade.

2. Back up the code tree.

The **Code Tree** refers to files and folders installed on the disk when Aras Innovator was first installed.

The default path for the Code Tree installation would be something like:

```
C:\Program Files (x86)\Aras\Innovator
```

Name	Type	Size
AgentService	File folder	
ConversionServer	File folder	
DB	File folder	
Innovator	File folder	
OAuthServer	File folder	
SelfServiceReporting	File folder	
Tools	File folder	
VaultServer	File folder	
ConversionServerConfig	XML File	1 KB
InnovatorServerConfig	XML File	2 KB
SelfServiceReportConfig	XML File	1 KB
VaultServerConfig	XML File	1 KB

The default Conversion Server installation path is the following:

```
C:\Program Files(x86)\Aras\ConversionServer
```

3. Disconnect all users from the database.

The easiest way to prevent client sessions from committing any further changes to the database is to change the database connection string in the `InnovatorServerConfig.xml` from `<DB-Connection...` to `<xDB-Connection...` and restart the **w3svc service (IIS)**. This expires all sessions and prevents all new connections to the Aras Innovator database through the existing instance.



4. Backup the database.

Store these files in a safe location, as they will need to be restored if the process fails.

5. Enable database connections.

After the database backup has been completed, enable the database connection string in the

InnovatorServerConfig.xml by changing it from `<xDB-Connection...` to `<DB-Connection...` and restarting the **w3svc service (IIS)**.

