

Resulting Item description

Resulting Item is a property on both **ucm_ChangeTask_AffectedItem** and **ucm_ChangeOrder_AffectedItem** relationship items. It points to the specific item that represents the outcome of the change.

When you work with Affected Items in a Change Task or Change Order, the **Resulting Item** can take one of three values by default:

- If the Change Item is no longer active: **Actioned Item**.
- If Change Item is active and there andan Actioned Item already exists: The system shows the latest version of that Actioned Item.
- **If neither of the above applies**: latest version of an **Affected Item**.

You can configure how the **Resulting Item** behaves, but you cannot edit this property directly because its value is calculated automatically. If you need to change it, you must set an **Actioned Item** on the *ucm_ChangeTask_AffectedItem* or *ucm_ChangeOrder_AffectedItem* relationship.

By default, only the **Change Executor** can create or update an Actioned Item. If you want a user to make this change manually, you need to create an **ucm_Automation Action** that sets the Actioned Item for the relationship item.

Important

Do not change Resulting Item directly, work with Actioned Items (see *ucm_Automation* with name *Set Actioned Items* in Change Task Change Process Definition as the reference).

Important

If you want to customize how the **Resulting Item** behaves without creating conflicts, you need to either disable or update the *ucm_Automation* named *Set Actioned Items* in the Change Task Change Process Definition

