

Change Management and Implementation

Aras enforces a strict Solution Configuration Management discipline. The solution includes:

- **Standard Aras Innovator Platform:** The release is created regularly by Aras Engineering and tracked with versioning (such as Aras Innovator Release 32; refer to the support matrix in the Subscriber Portal).
- **Standard Aras Innovator Applications:** Users can include them with the base Aras Innovator platform.
- **Configuration and Customizations:** Specified by the customer and implemented by the customer and or customer's agents such as Aras Solution Delivery Services and 3rd Party Systems Integrators. These include:
 - Workflow configurations
 - Reports
 - Configurations such as adding new properties to Items
 - Forms
 - Integrations to various other systems
 - Enhancements (customizations for specific purposes)

The project manages all the above to ensure comprehensive Solution Configuration Management. Aras Cloud policy requires a project to provide the following approvals to get a specific solution configuration into production or modify the solution:

- **Staging Environment:** The Staging Environment allows users to complete final preparations and checks on a thoroughly tested deployment before it goes into production. It closely mirrors the production environment and is the last phase before deployment. The project team initiates requests for provisioning and de-provisioning staging environments for production.
- **System Qualification Approval:** The system satisfies requirements as tested in the SIT environment.
- **Functional Qualification Approval:** The system configuration has been completed and is acceptable to the user community as tested in the UAT environment.
- **Data Qualification Approval:** The system contains the required initial data.
- **Production Qualification Approval:** This is approval to go live and an invitation to the user community to use the system. Testing for this approval is conducted in the preproduction environment. Solution configuration management pertains to the initial implementation and



subsequent improvements, bug fixes, and any modifications that change the system's configuration.

