

Pre-Upgrade Procedures

Before upgrading Aras 3D Visualization:

- Users should be informed that Aras Innovator will be down.
- The Aras Innovator code tree, Conversion Server, HOOPS Converter, and database should be backed up. Such files should be placed in a safe location as they will be used for reverting to the pre-upgrade condition if the upgrade fails.
- If installed, the Streaming Service must be shut down prior to upgrading. As an Administrator, open Windows **Services** and find **InnovatorRenderingService**. Right-Click on it and **stop** the service.

