

Notification and Backup

The following steps outline the process of sending an upgrade notification and performing a backup of the Aras Event Handling Framework platform component:

1. Notify users that the system will be down at a scheduled date and time and that they should log out before starting the process.

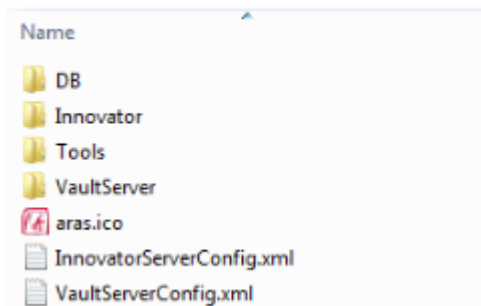
Giving at least 24 hours' notice and a reminder 15 minutes before taking the system offline is best.

2. Back up the code tree:

The 'Code Tree' refers to files and folders installed on the disk when Aras Innovator was first installed.

The default path for the Code Tree installation would be something similar to:

`C:\Program Files(x86)\Aras\Innovator`



The installation folder can be confirmed with the following steps:

1. From the Start Menu, click Start and select Settings and Control Panel.
2. From the Control Panel, select Programs and Features.
3. Search for the **Aras Innovator** entry.

The entry should display the physical installation path.

Once the location of the code tree installation is determined, backup the folder and its contents.



3. Disconnect all users from the database.

The easiest way to prevent client sessions from committing any further changes to the database is to change the database connection string in the InnovatorServerConfig.xml from **<DB-Connection...>** to **<xDB-Connection>** and restart the **w3svc service(IIS)**. This expires all sessions and prevents all new connections to the Aras Innovator database through the existing instance.

4. Backup the database.

Place this file in a safe location. If the application fails, it will need to be restored from there.

5. Enable database connections.

After your database backup has completed, enable the database connection string in the InnovatorServerConfig.xml by simply changing it from **<xDB-Connection...>** to **<DB-Connection>** and restarting the **w3svc service (IIS)**.

